

Improving Client Outcomes and **Gaining Organisational Efficiencies** through Technology

Commercial in Confidence 22nd November 2017



Illuminance Solutions – Nilesh Makwana, Vincent Lam Information Technology in Aged Care 2017





- Client Satisfactions
- **Organisation Sustainability**
- Streamline Rostering and Scheduling
- Improve Client Outcome











Improved Client Outcome



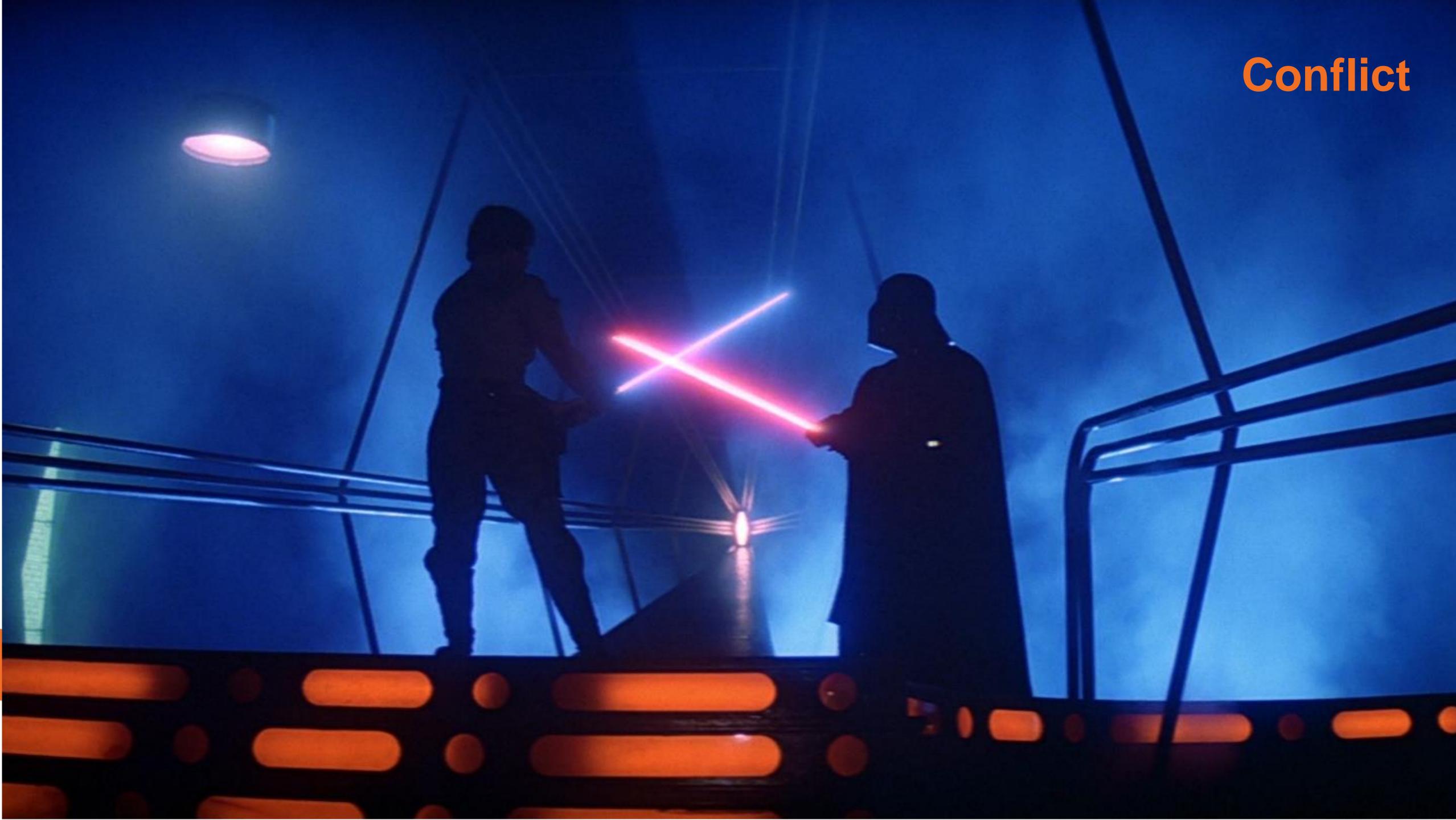






Organisation Efficiency





Conflict















PROUDLY SUPPORTING PEOPLE WITH NEUROLOGIC/ CONDITIONS

For more on the NDIS, visit mswa.org

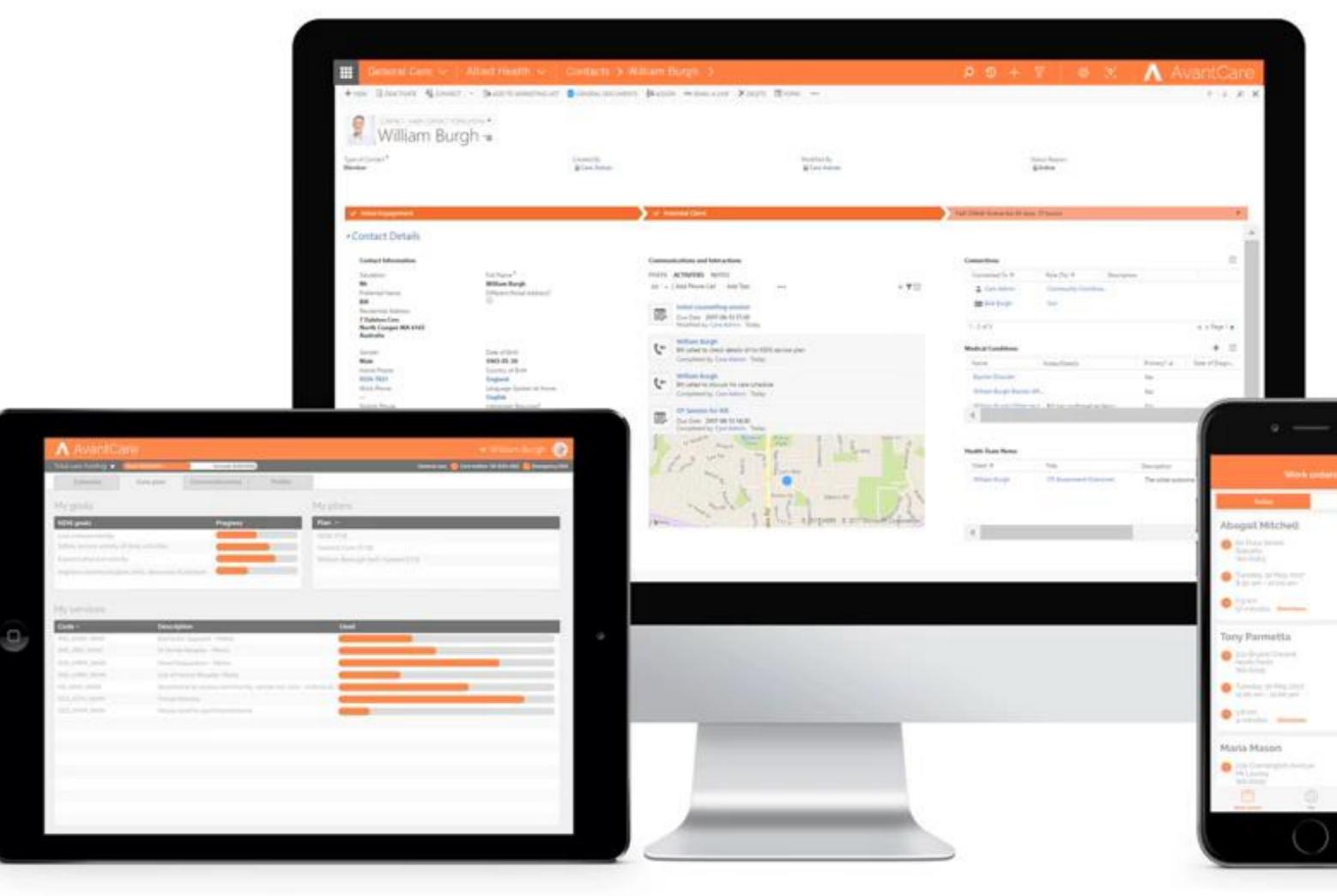




AvantCare











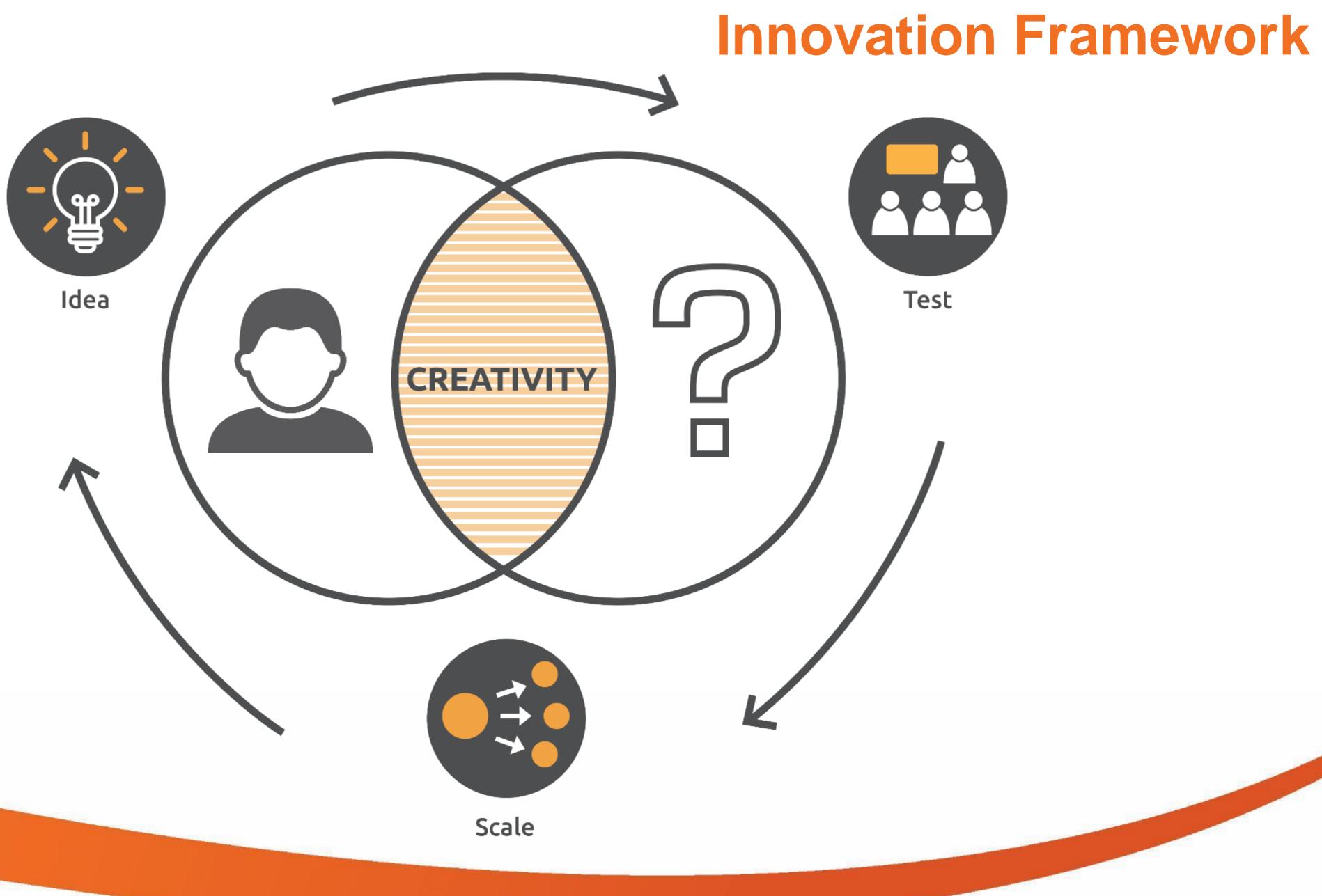


Consumer directed care (CDC) & Technology with Empathy



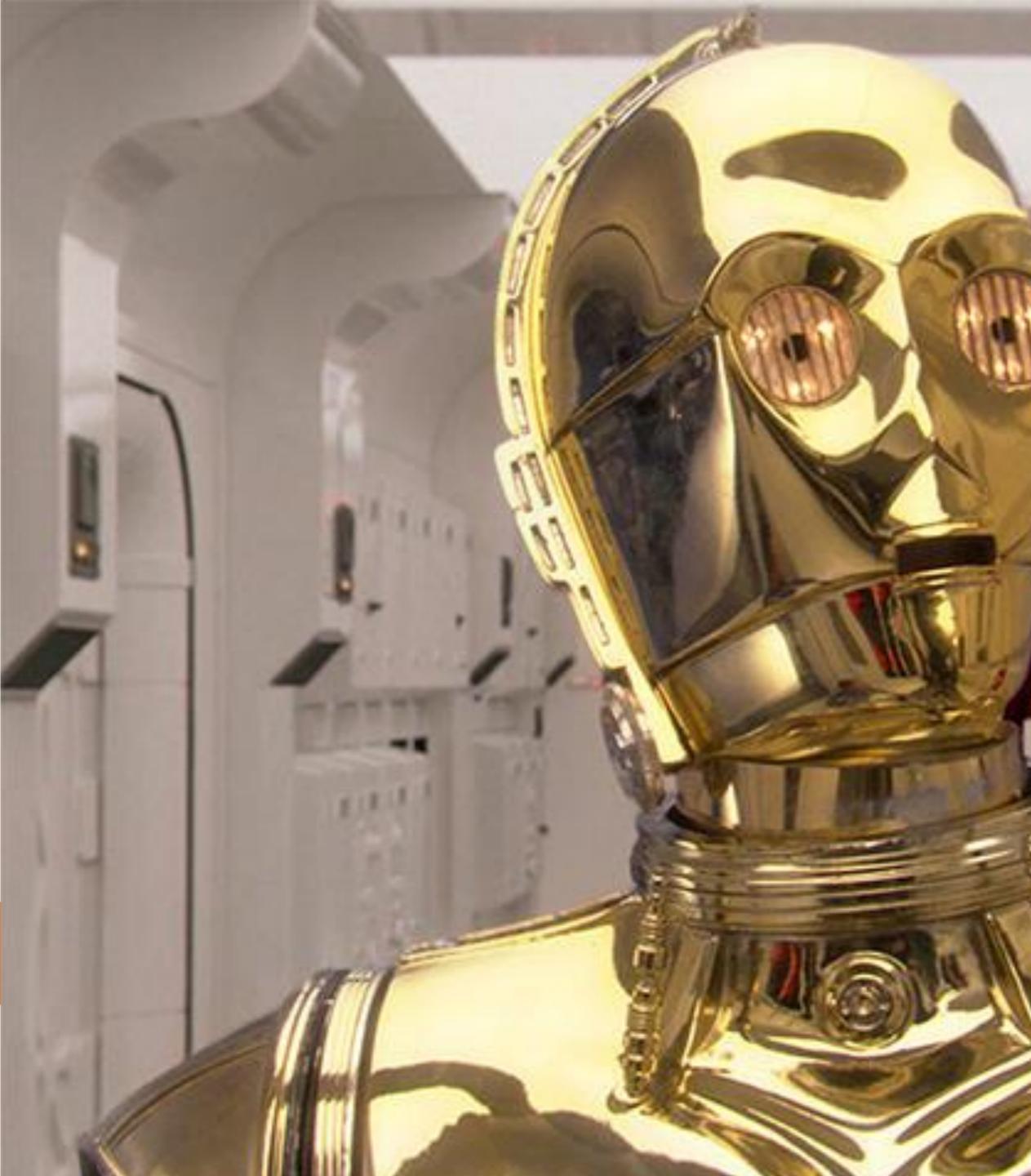




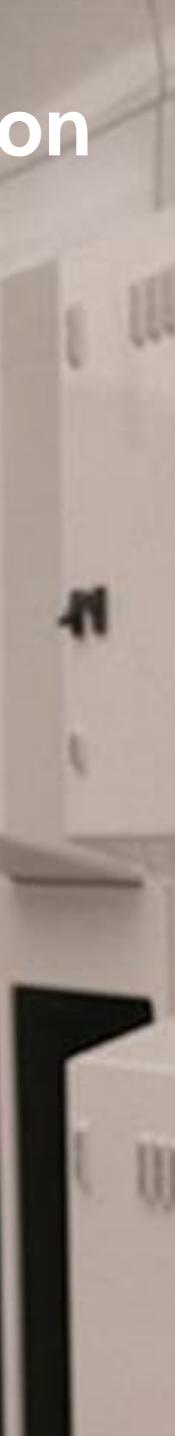








Client Satisfaction

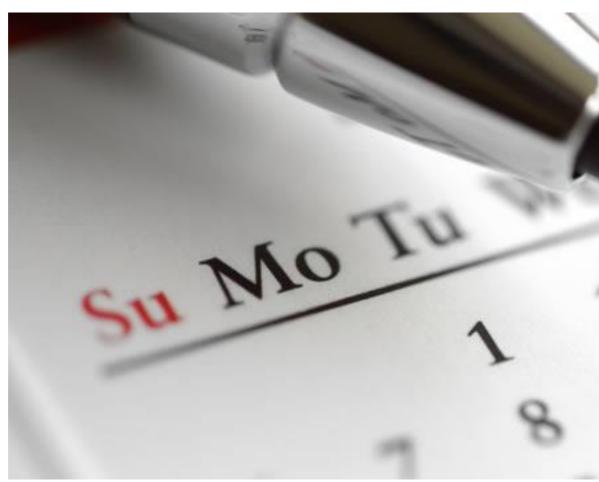














Scheduling and Rostering

18 26









Improved Client Outcome







In the Near Future









Consumer directed care (CDC) & Technology with Empathy





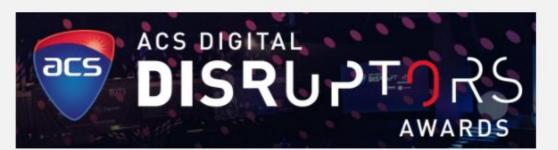


Achievements & Recognitions



ITAC 2017 - Finalist in Category 5:

Best workforce efficiency or quality improvement solution.



ACS Digital Disruptors Awards 2017 - Nominated as:

Service transformation for the digital consumer - Not for profit.

WAITTA WA Information Technology and Telecommunications Alliance

Finalist in three categories for WAiTTA INCITE Awards (2017):

- Most Impactful Social Benefit
- Most Innovative Collaborative Technology
- Most Effective Platform







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