Supporting In Home Aged Care

How innovative technology can lead to significant gains in lone aged care worker safety and risk mitigation
1. SAFETY CHALLENGES?

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Statistics

Up to 95% of our healthcare workers have experienced verbal or physical assault.
# Workers compensation

## 2011 to 2016: Psychological Injury Claims

<table>
<thead>
<tr>
<th>Average cost</th>
<th>$39,000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Largest individual claim</td>
<td>$2,300,000</td>
</tr>
</tbody>
</table>

*Source: QBE*
Consequences

People
Productivity
Legal
Reputation
Financial
2. DESIRABLE FUNCTIONALITY
Desirable functionality

- Welfare Checks
- Watch Me
- Duress (panic) alarm
- Incapacitated person (man down) alarm
- Alarm Verification
Mobile phones vs other devices?
Alarm activation

User Activated Alarms

Device Activated Alarms

Server Activated Alarms
3. ROADBLOCKS
User uptake
Response

- Realistic expectations
- First responders
- Internal vs external emergency contacts
- Location

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How simple?
What percentage might struggle with technology?

Internal or external monitoring?

e: travis.holland@hollandthomas.com.au

t: 1800 18 83 45

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