

Supporting In Home Aged Care

How innovative technology can lead to significant gains in lone aged care worker safety and risk mitigation





1. SAFETY CHALLENGES?

Statistics

Up to 95% of our healthcare workers have experienced verbal or physical assault.



Workers compensation

2011 to 2016: Psychological Injury Claims

Average cost
\$39,000

Largest individual claim
\$2,300,000

Source: QBE

Consequences

People
Productivity
Legal
Reputation
Financial



2. DESIRABLE FUNCTIONALITY

Desirable functionality



Welfare Checks



Watch Me



Duress (panic) alarm



Incapacitated person (man down) alarm

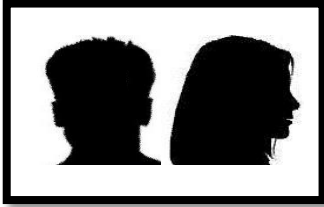


Alarm Verification

Mobile phones vs other devices?



Alarm activation



User Activated Alarms



Device Activated Alarms



Server Activated Alarms



3. ROADBLOCKS

User uptake



Response



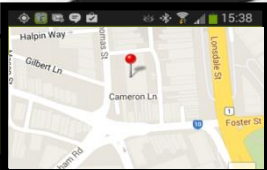
Realistic expectations



First responders

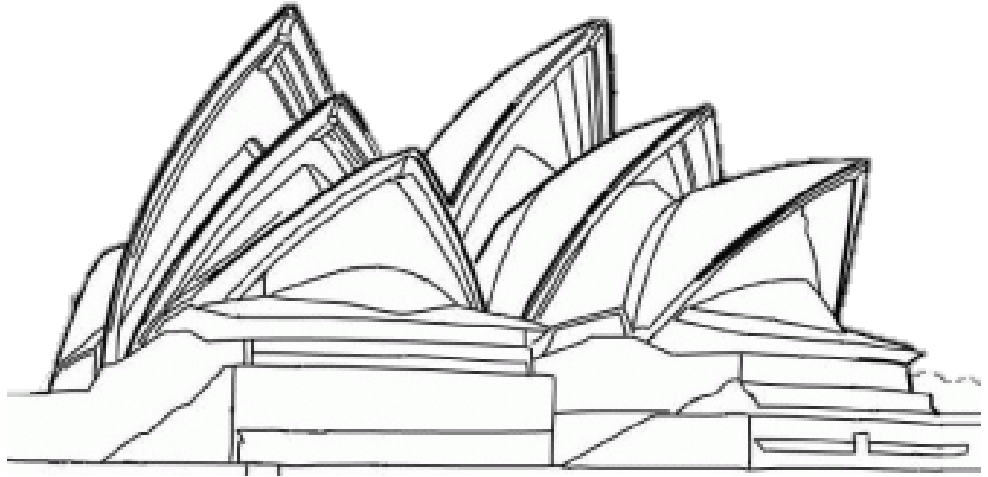
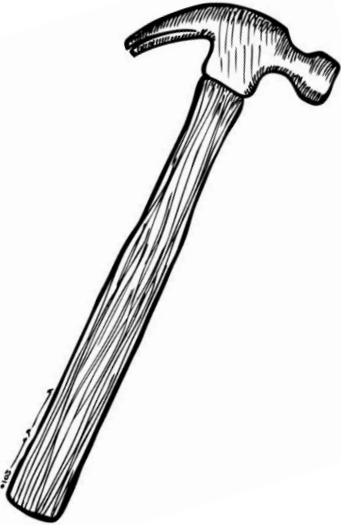


**Internal vs external
emergency contacts**



Location

How simple?



***What percentage might
struggle with technology?***

***Internal or external
monitoring?***

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