

# How Technology can Help Eliminate Home Care Employee Churn

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Value-Based  
Payment Models



Declining  
Reimbursement  
Rates



Care Worker  
Shortage & Wage  
Increase

A woman with curly hair, wearing a teal shirt, is smiling and serving a cup of coffee to an elderly man with white hair who is sitting and looking up at her. A clock is visible in the background.

**AlayaCare**



**Finding and retaining  
quality care workers is the  
#1 challenge in the home  
care industry**



# Care Worker Turnover is

1. Expensive



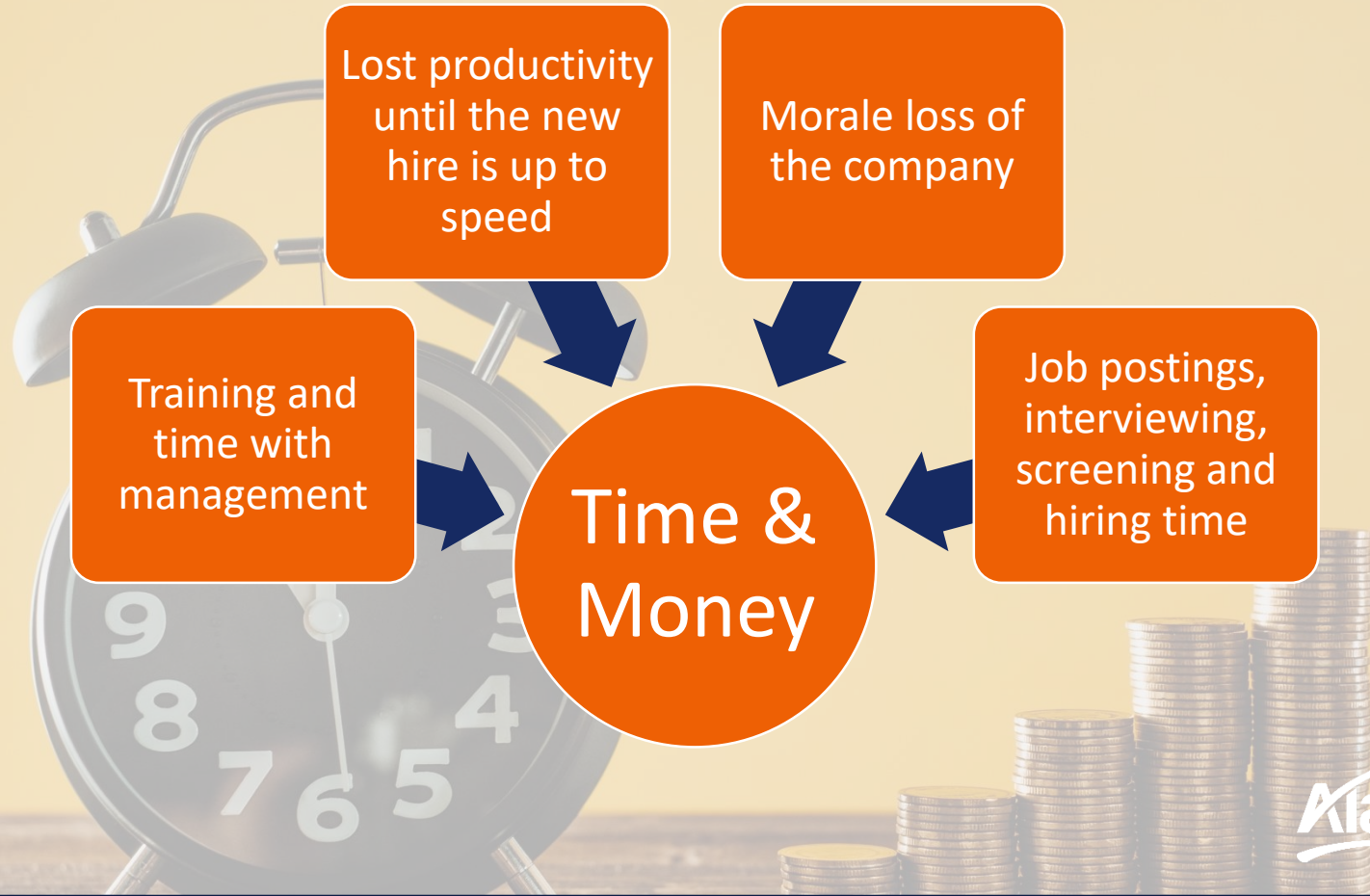
**\$5,040**

**Turnover Cost  
Per Care Worker**



# Care Worker Turnover is:

1. Expensive
2. Time Consuming



# Care Worker Turnover is:

1. Expensive
2. Time Consuming
3. Frustrating





**Care Worker turnover raises the risk of missed visits, making existing clients unhappy and forcing the scheduling staff to scramble at the last-minute**



**Embrace Mobile**



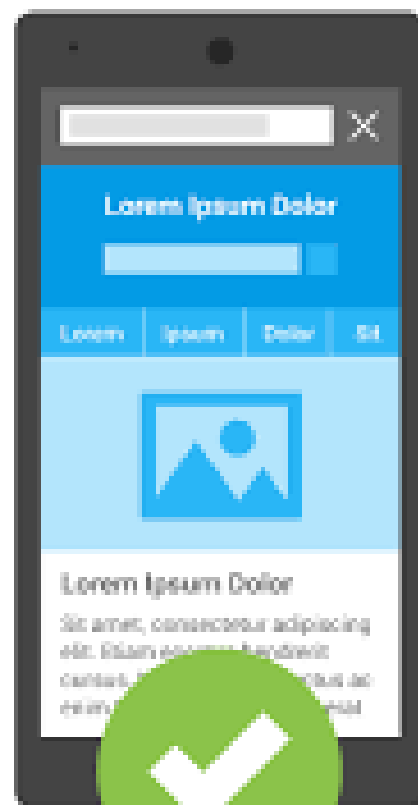
**Modern Cloud  
Systems**



**The role of A.I. &  
Optimisation**



## **1) Mobile App**



# The Ultimate Mobile Solution

- 
1. iOS/Android
  2. <2 Hours of Training
  3. Employee Portal
  4. Offline Mode
  5. 100% Paperless
  6. Incident Management
  7. GPS Technology
  8. Voice To Text
  9. Education Portal
  10. Call off/ Messaging
  11. QA on the Device Level



### 3) Modern Cloud Systems

- Interoperability
- Business Intelligence



# SILOS ARE ALL TOO COMMON\*

80% of companies report high or moderate degrees of data silos

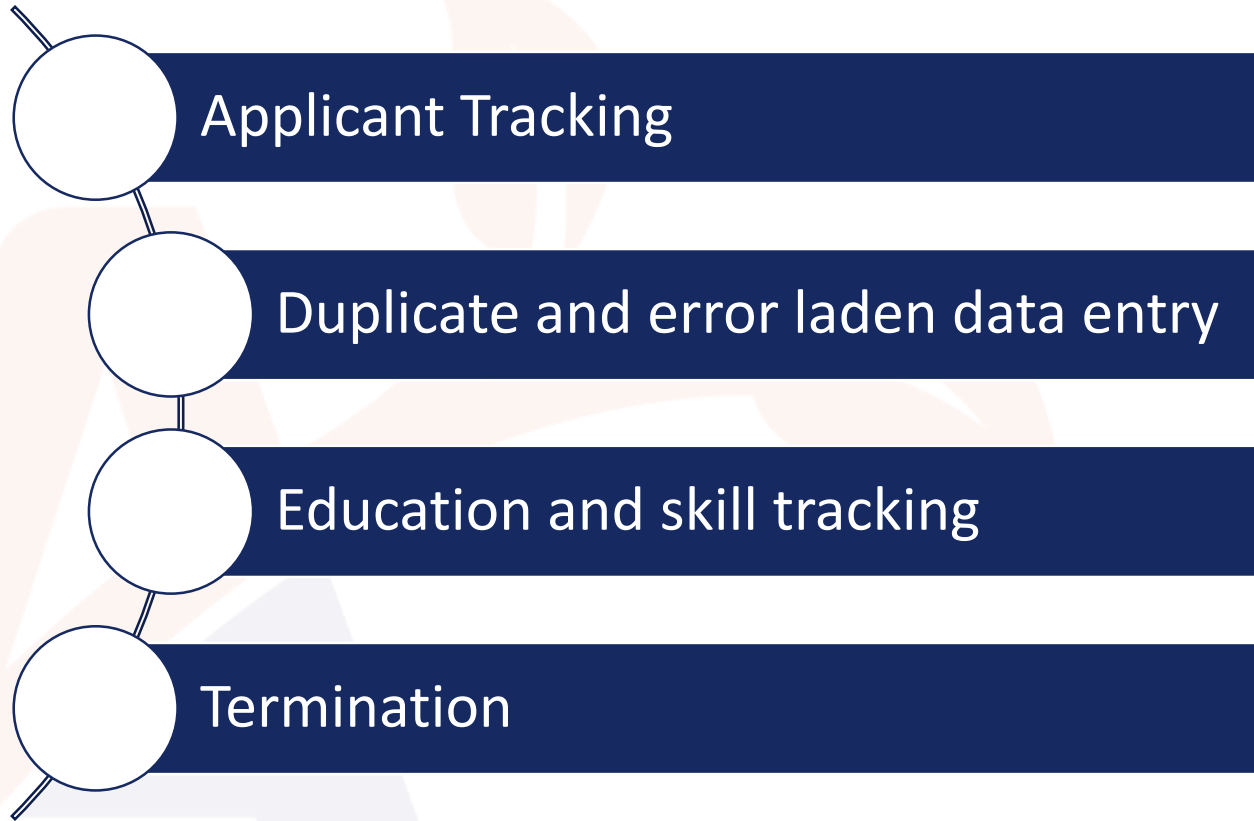


2/3 experience some degree of shadow (or rogue) data depositories



69% are unable to provide a comprehensive, single customer view





# Biggest Positive Contributor to success is....

## On Demand Pay!

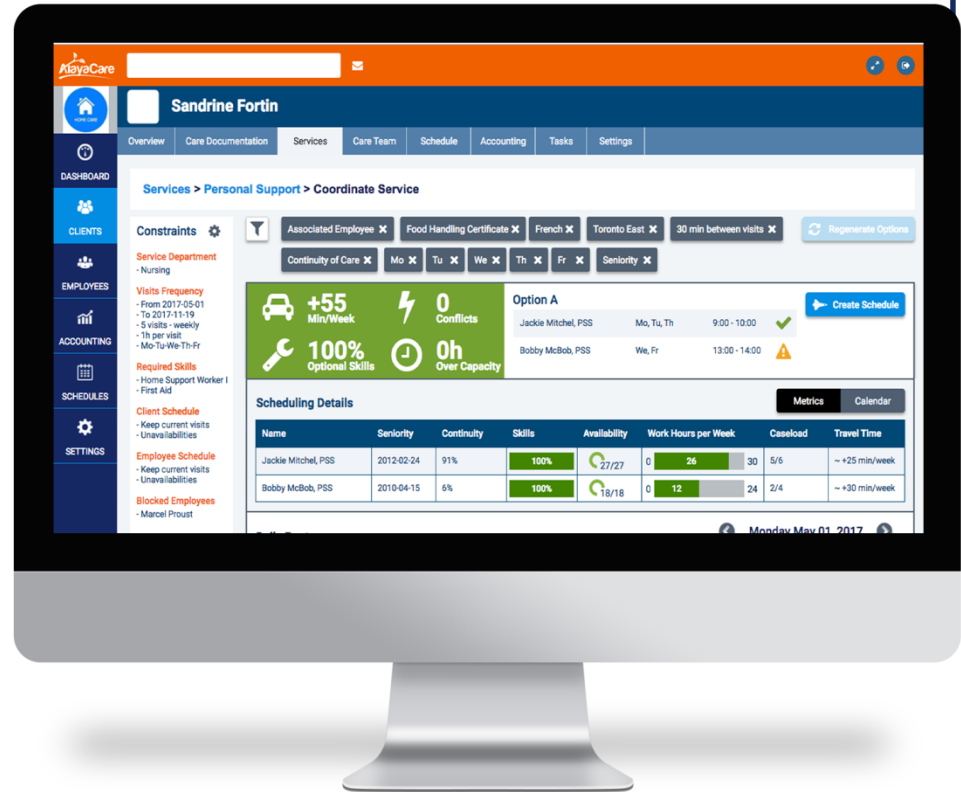


**CareMaster<sup>®</sup>**  
Medical  Services



### **3) The Role of A.I. & Optimisation**

# Human vs. Machine Scheduling



# Better Schedules = Satisfied Staff

## Technology Enables:

Accuracy

Real-time information

Reduced travel time

Faster coordination

Employee-client matching

Optimization





# Workforce Optimization



**15%**

Increase in caregiver utilization

**34%**

Reduction in weekly travel time

**35%**

Reduction in scheduling time



A large, faint, light-orange watermark of a stylized letter 'A' is positioned diagonally across the center of the slide, behind the main text.

# Thank You!

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