



Presbyterian Aged Care

“The day the roof blew off!”

The PAC Cloud Journey

Peter Newing
Chief Information Officer
1st March 2020

Presbyterian Aged Care, NSW/ACT

Service arm of the Presbyterian Church

77 years strong

“grass-roots” humble beginnings with local congregations

Strong emphasis on providing care for the whole person (physical, emotional, spiritual).



Presbyterian Aged Care, NSW/ACT

Residential Aged Care
8 aged care homes
742 residents



Walcha



Ashfield



Canberra



Gosford



Drummoyne



Paddington

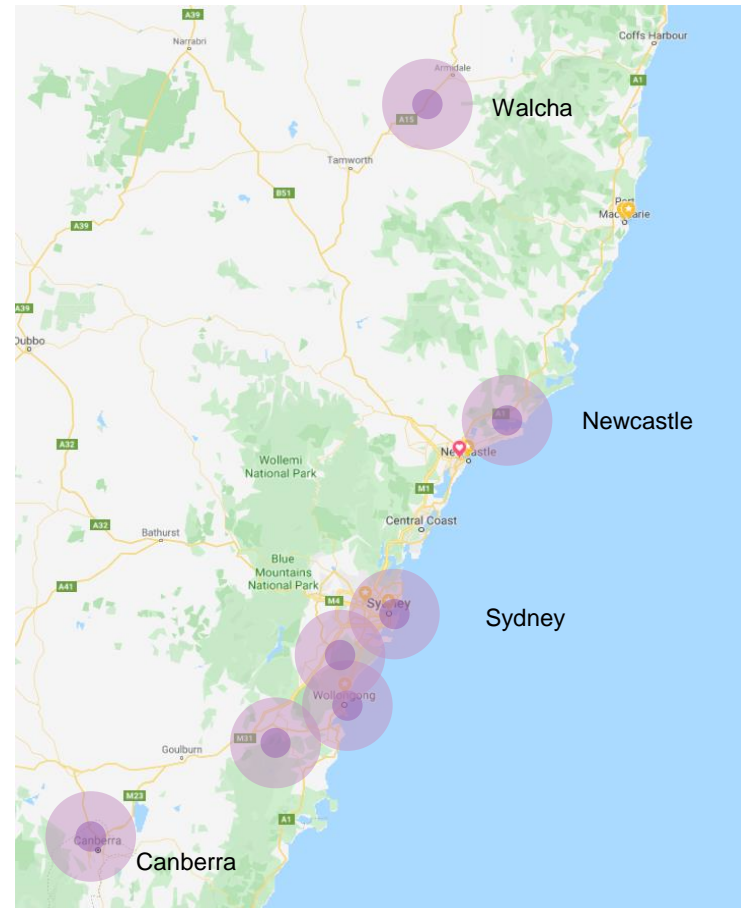


Newcastle



Thornleigh

Home Care
1400 Consumers



Independent Living
15 Villages
389 Units


- Ashfield
- Beecroft
- Bowral
- Burwood
- Canberra
- Chatswood
- Cobbitty Park
- Drummoyne
- East Gosford
- Eastwood
- Paddington
- Roseville
- Stockton
- West Wyalong
- Wollongong

9th August 2019

Gale-force winds removed a 10 metre section of roof on our 130 bed Stockton facility



9th August 2019

10 NEWS LOCATION: **Figtree, NSW** [Change](#)  **FRIDAY 23°C** MIN 10° **Currently 23°** Feels like 23° [Detail](#)

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BREAKING NEWS The 33-year-old man who was shot dead in New Zealand this morning has been identified as Victorian Sean McKinnon. [Read more...](#)

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BOM warns NSW to brace for worse weather as strong winds tear roof off Newcastle nursing home

Updated 9 Aug 2019, 7:23pm



PHOTO: None of the nursing home residents were injured. (ABC News: Ben Millington)

Gale-force winds have torn the roof off a nursing home near Newcastle, as dangerous weather continues to wreak havoc across parts of NSW.

RELATED STORY: [Gum tree crushes car during destructive weather, woman dead and child airlifted](#)

Windspeeds of up to 98 kilometres per hour were recorded at the Central Coast as a deep polar

Key points:

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UPDATED AUGUST 9 2019 - 11:00AM

Roof blown off retirement home, severe winds cause Stockton ferry cancellation

NICK BIELBY & JESSICA BROWN

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The Stockton retirement village where winds peeled the roof of the building open. Pictures: Max Mason-Hubers

SEVERE winds whipping through the region have stripped the roof off a



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'Lucky To Be Alive': Roof Ripped Off Nursing Home In Wild Weather

An IT perspective

“It would be great for you to [come to Newcastle] to see how smooth the transition was”

Julie Henderson,
Facility Manager

“We have the Medsig tablets through WIFI [to the internet] and then we have added onto their [HammondCare’s] desktop links with PAConnect, LeeCare and Medsig – nil issues I am aware of!

Olivia Wood
Director Care and Quality

Cloud Strategy pays unexpected dividends

In 2017 the PAC management team signed off on the PAC Cloud Migration Strategy.

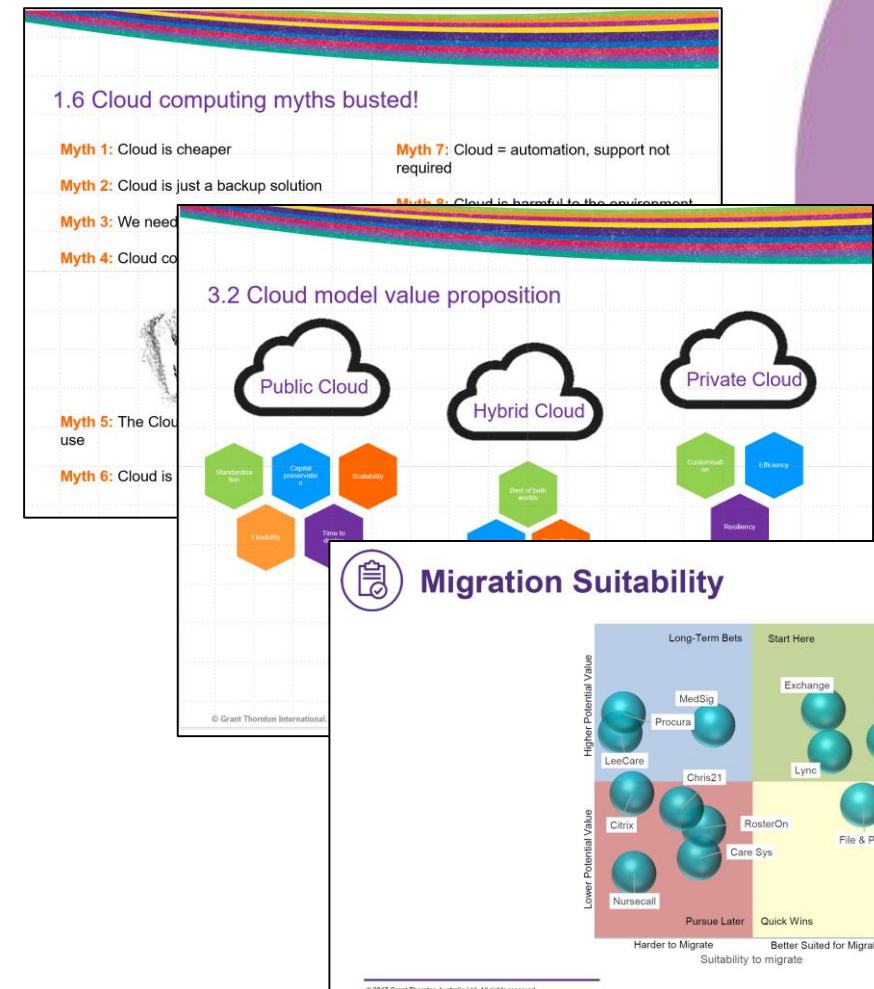
Our IT environment is now:

- More flexible
- More cost effective
- More easily accessed
anywhere,
anydevice,
anytime.



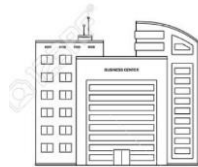
PAC Cloud Migration Strategy 2017

- Adopted a “hybrid cloud” model.
- Implemented a “decision making framework”
- Developed a roadmap for our existing applications



The old world (pre 2016)..

Some Mission Critical
Applications &
Infrastructure



PAC /
Church offices



Aged Care
Facilities



Home Care
Offices

On Premise

Most Applications

macquarie
TELECOM
IC1 Data Centre

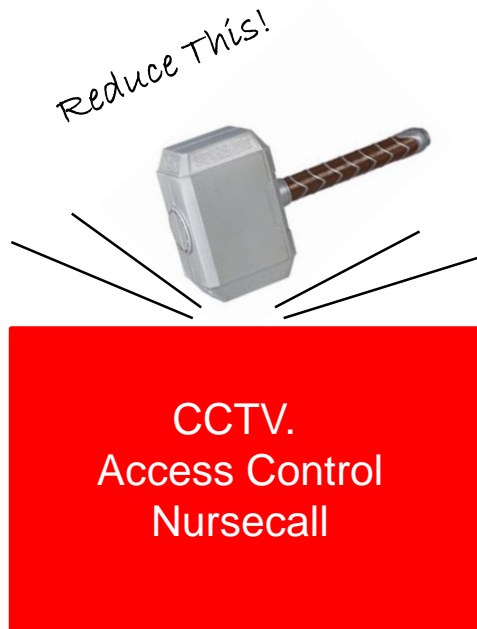
Private Cloud

One lonely application

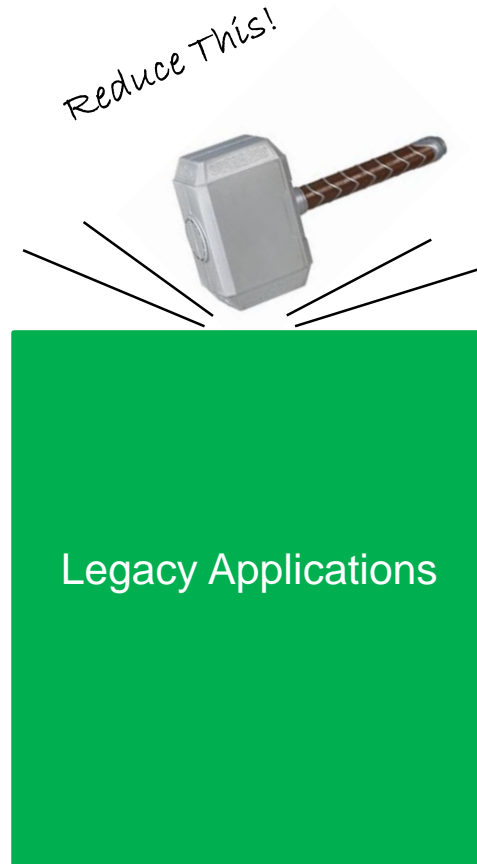
WebsterCare
Hosted environment

Hosted / SaaS /
Public Cloud

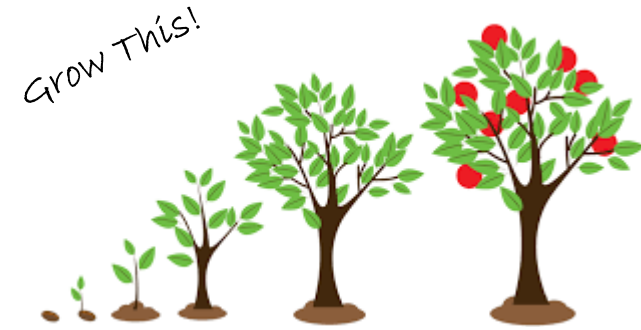
The goal ...



On Premise



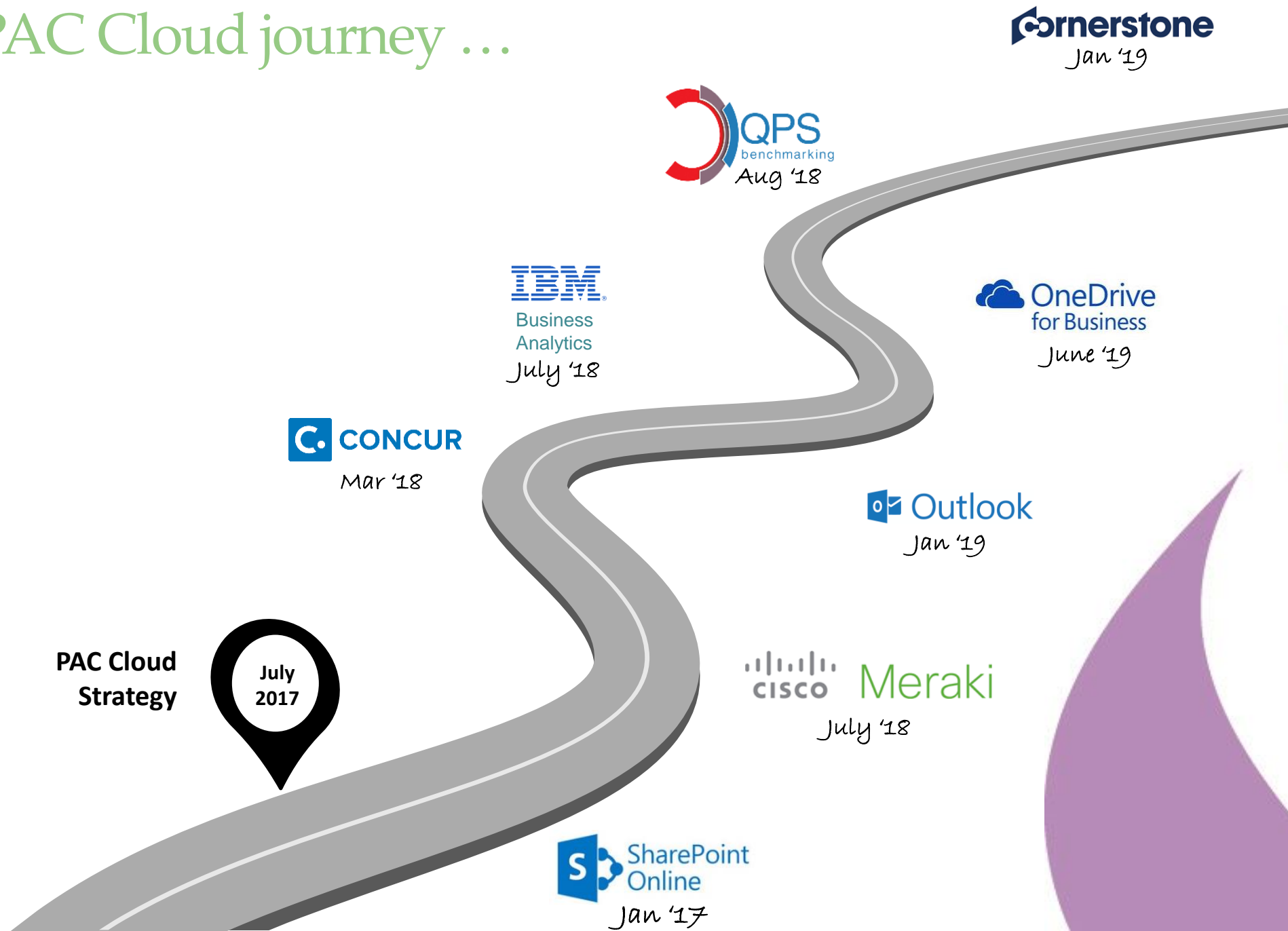
Private Cloud



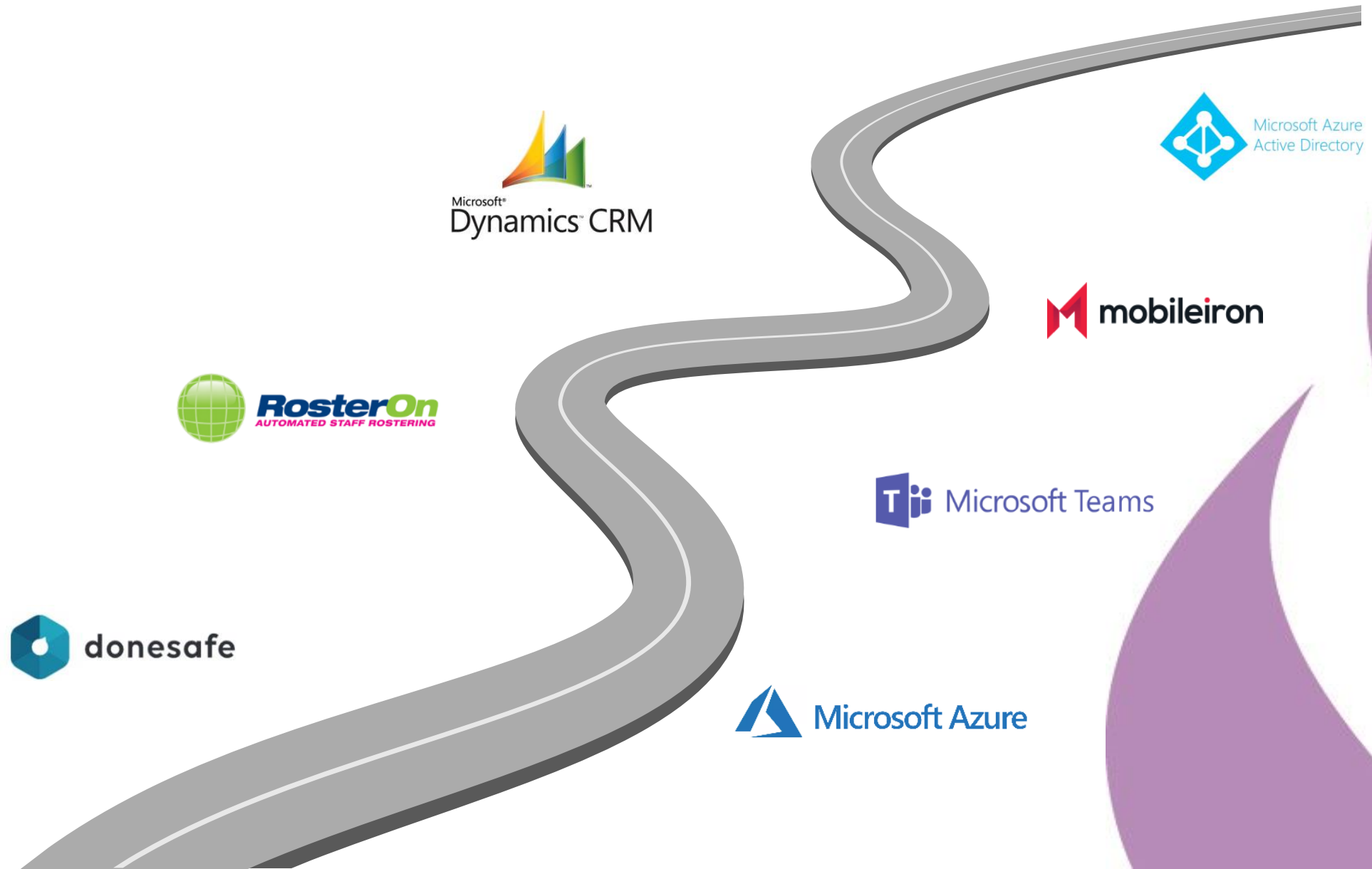
Hosted / SaaS /
Public Cloud

Everything else!

The PAC Cloud journey ...

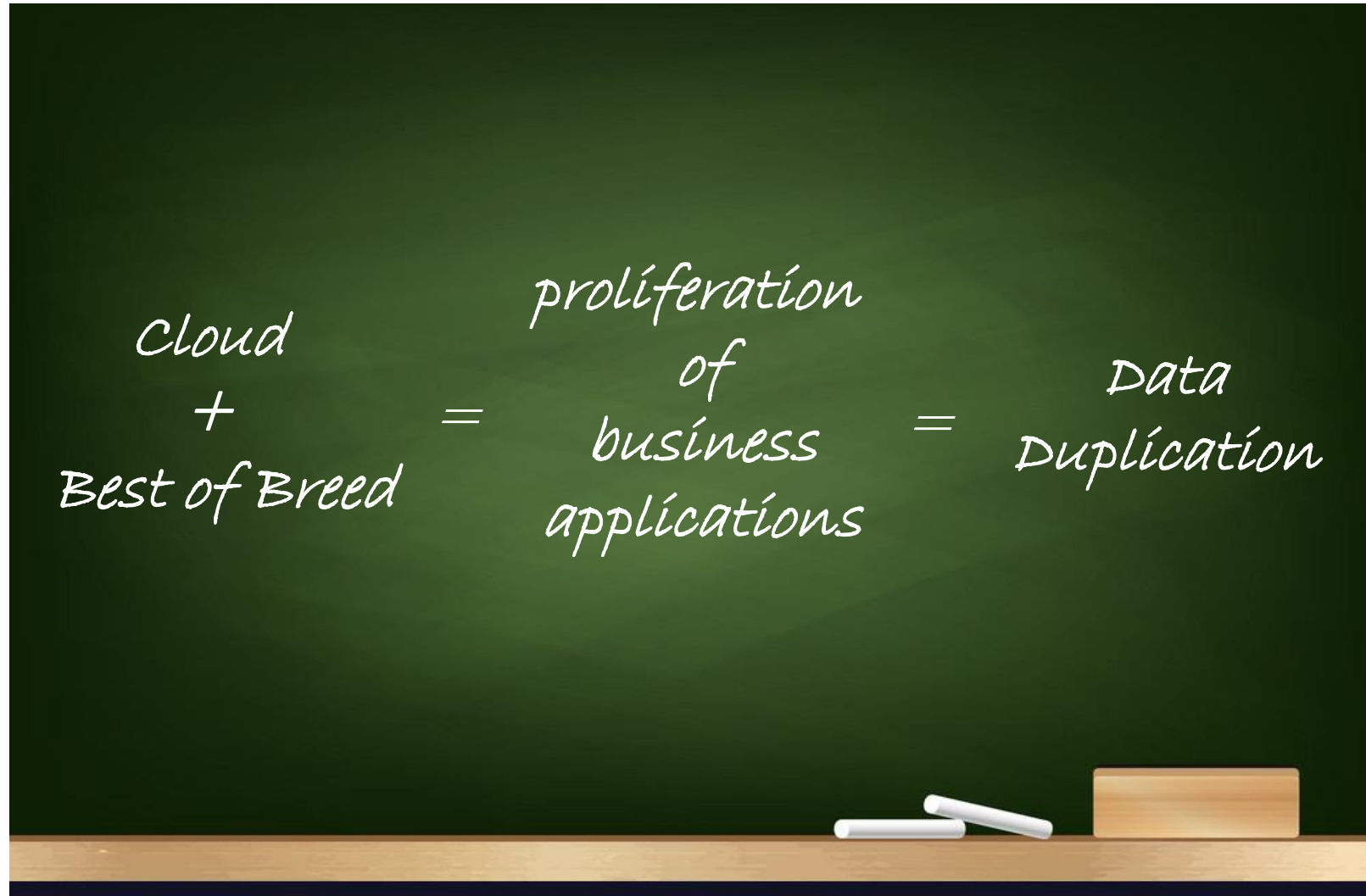


... and what's next



Key Learning:

Be prepared for the proliferation of apps that will flow from Cloud

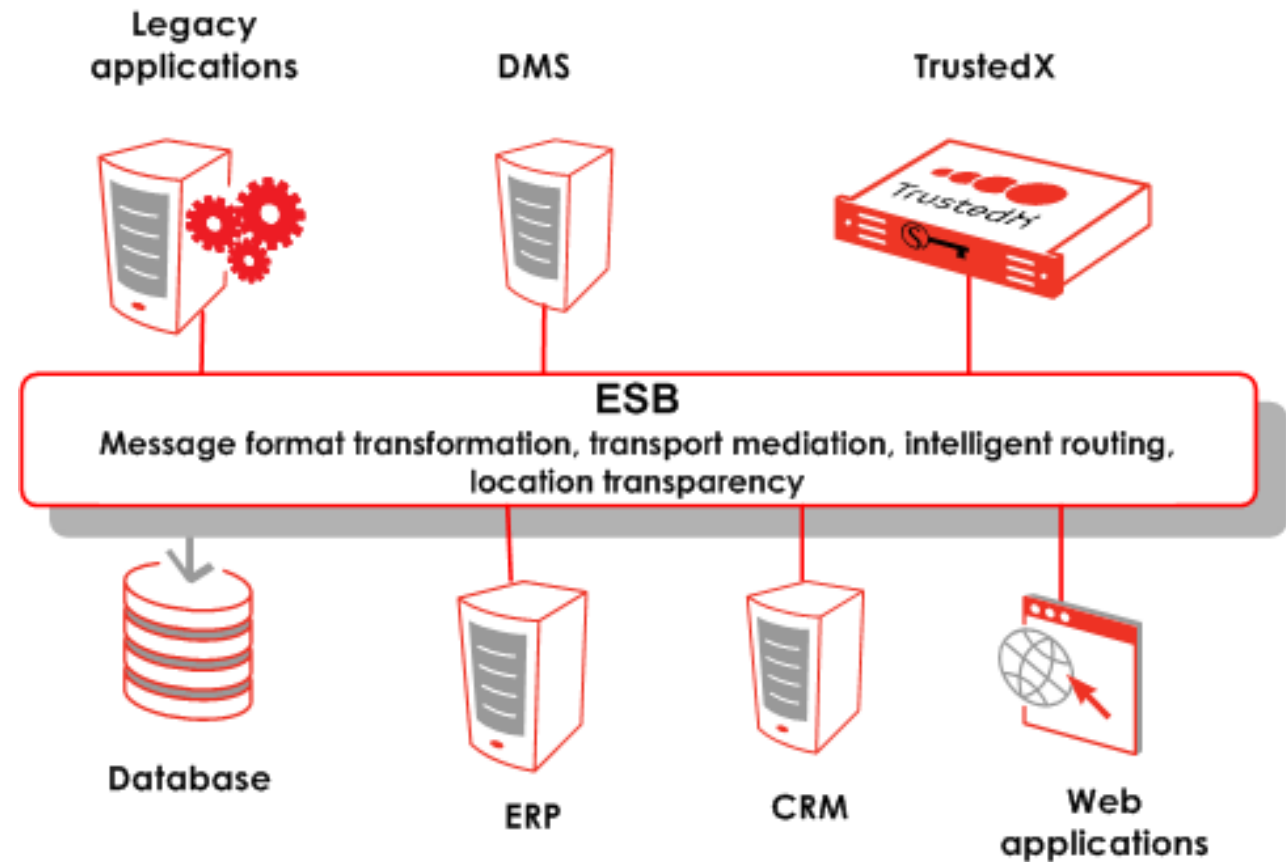


Next Step:

Application Integration enabled by an Enterprise Services Bus

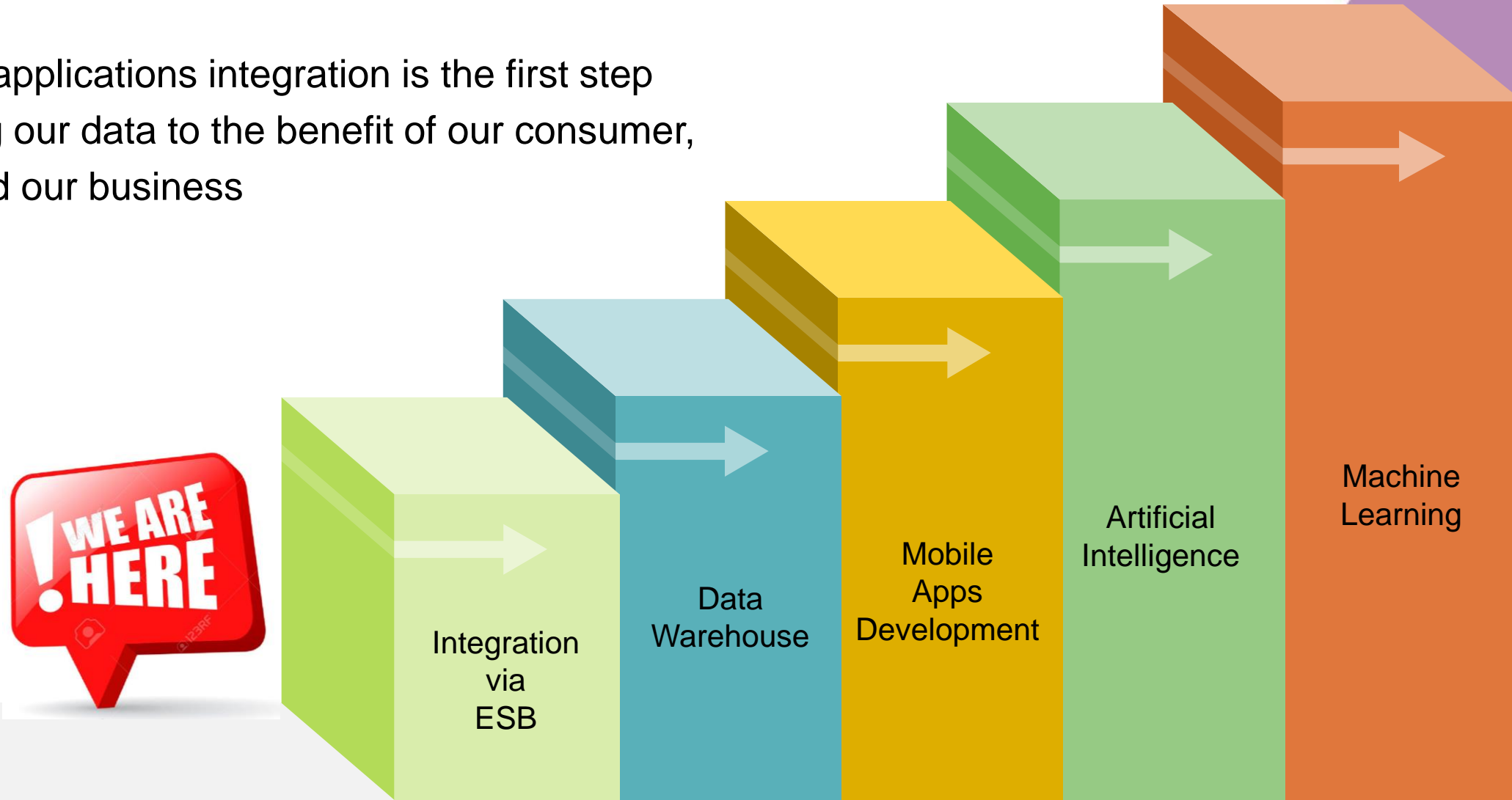
- Improve efficiency
- Eliminate errors
- Improve data security

... for the front-line care worker



.. And then .. Unlocking our Data

- API-based applications integration is the first step to unlocking our data to the benefit of our consumer, our staff and our business



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