Human aspects of Information Security in Care

"Measure what you can measure, but if you can't transfer knowledge, what is the point"



care XN health XN

healthXN

"Advice on best practice digital learning to improve performance and increase return"

careXN

"Access learning to improve care within 3 clicks or 3 seconds"





What is going on.....



- 5+1 Necessary Health (R) evolutions
 - 1. Interoperability, IOT Like a Bank, BYOB
 - 2. Workflow Guide/Streamline Logistics, like Hong Kong Harbour
- 3. Health Knowledge Transfer & Aggregation, Workforce Casualisation

healthXN

@niemesm

- 4. Engagement, Personalised Healthcare & Biometrics
- 5. Predictive Health (AI), Big Dataniemes@healthxn.c
- 6. Leadership & Mentorship

Leading information Security themes rated by ISF 2017

- 1. Internet as a "Utility" Interruption
- Govt, Local or Individual attacks will cascade cross sector(s). Physical
- Ransomware from \$200 to \$1billion, IOT
- 4. Privileged Insiders
- Trust Information "fake news"
- 6. Chatbots
- 7. Falsified Info for decision(s)
- 8. Blockchain compromise
- 9. National security erode individual privacy
- 10. Privacy Regulation(s)
- 11. User Behaviour Analytics
- 12. Adolescent AI



marc.niemes@healthxn.c

@niemesm

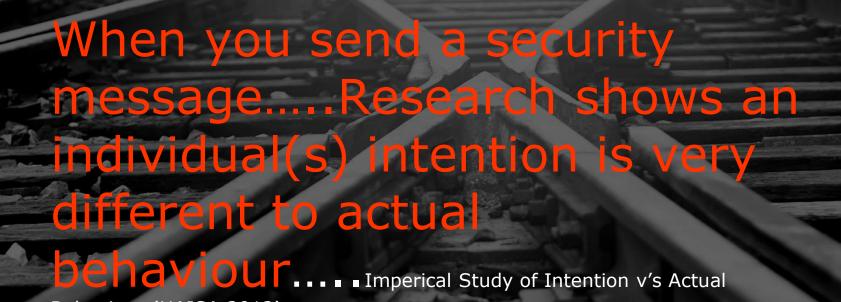






healthXN





Behaviour (HAISA 2012)

healthXN

marc.niemes@healthxn.c

@niemesm

Security Messages to Organisation....

80%

Will respond if already "engaged" in IS

<13%

Will respond if "passively" engaged

healthXN

How to cut through....

Protection Motivation Theory

- 1. Percieved severity of event
- 2. Percieved probability
- 3. Efficacy of preventative measures
- 4. Percieved self efficacy

Sense of crisis will cut through, but has a "thermostat"

healthXN

Simple Summary....

- 1. Hardware/Software is important but a larger impact can be made via motivation
- 2. A message from IS expected but needs to be reinforced by peers
- 3. Always assess individual engagement and motivation to the message health.