



EVENT TICKET TERMS AND CONDITIONS

Please read the following terms and conditions carefully before purchasing a ticket for the event. By purchasing a ticket, you agree to abide by these terms and conditions.

1. Ticket Transfers:

- 1.1. If you are unable to attend the event, you may transfer your ticket to another person. To do so, you must notify us in advance of the event with the full name and email address of the person to whom you are transferring the ticket.
- 1.2. Ticket transfers can only be made prior to the event. Transfers requested on the day of the event will not be accepted.

2. Ticket Refunds:

- 2.1. Stripe payment processing fee is non refundable.
- 2.2. Full ticket refunds will be permitted up to 14 days prior to the event.
- 2.3. All refunds will be subject to a \$10 administration charge.
- 2.4. Refund requests made 13 days up until the day before the event will be eligible for a 50% ticket refund
- 2.5. No refunds will be issued for non-attendance or cancellations on the day of the event.

3. Refund Process:

- 3.1. All refund requests must be submitted in writing to admin@foma.org.nz stating the following: ticket number | reason for refund request | ticket purchasers bank account for refund
- 3.2. Refunds will be processed and made by direct credit into the bank account of the ticket purchaser. Verification of the bank account may be required.
- 3.3. Refunds will be processed within 10 business days from the receipt of the refund request.

4. Event Changes or Cancellation:

- 4.1. In the event of unforeseen circumstances or factors beyond our control, we reserve the right to make changes to the event, including but not limited to the schedule, venue, speakers, and program.
- 4.2. If the event is cancelled by the organizers, you will be entitled to a full refund of the ticket price, including any administration charges.
- 4.3. The Stripe payment processing fee is non refundable.